



SAFETY & SECURITY

Denver Police Department & Downtown Denver Partnership

DENVER POLICE DISTRICT 6



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WHEN TO CALL THE POLICE



Your or someone's safety is at risk or there is a threat or actual crime occurring.



Someone is checking the doors or windows of a residence or business, especially if one or more persons go to the rear of the residence.



Someone is forcing entrance to a home or business or loading items into a car from an unoccupied home or business.



Unusual noises, such as dogs continually barking, gunshots, breaking glass, screaming, and alarms going off, etc.



Someone is looking into parked cars or checking door handles to find unlocked vehicles and valuables.



A suspicious vehicle is repeatedly circling the area or someone is driving erratically.

IDENTIFYING SUSPICIOUS BEHAVIOR



Someone carrying property at an unusual hour or location, especially if they are attempting to hide the item.



Sitting in a vehicle for an extended period of time or conducting transactions from a vehicle.



Abruptly changing behavior when seen.



Leaving packages, bags or other items behind.



Abnormal rate of foot or vehicle traffic from a business or residence.



A person or vehicle that stays in the same place for an unusual period of time.



Person wearing clothing not appropriate for weather conditions (i.e. heavy coat in high summer heat).



Entering restricted areas when not authorized or following immediately behind others into card-access areas.



Vehicle moving slowly and running without lights on, or if its course appears to be aimless or repetitive.

PROTECTING YOURSELF



Always be aware of your surroundings. If something doesn't feel right, it probably isn't.



There is safety in numbers. Travel with friends & utilize security to escort you to your vehicle or destination when possible.



Avoid routine & short-cuts.



Avoid or limit distractions (i.e: cell phones & headphones). Pay attention to people approaching you.



Be discreet with valuables and try not to carry more than you need.



Cross at intersections, follow walk signs, never assume drivers see you & look both ways.



Park, walk & exercise in well-lit areas, avoiding dark areas & less populated short-cuts.



Don't leave personal belongings unattended, including cell phones, bags & beverages.



Don't be afraid to change your path!

PROTECTING YOUR VEHICLE



Always lock your car, roll up the windows and take your keys.



Park in well-lit and busy area, which makes it harder for criminals to break in or steal your car.



Never leave belongings in your car. Anything is valuable to a criminal.



Use an alarm system and/or steering wheel lock device so your vehicle is less tempting to steal.



Never leave the car running unattended, even for a short period. Criminal are looking for unattended cars to use in committing other crimes.



Remove the garage door opener when parked near the house so criminals can't use it to access your house.

DenverTrack

GPS Support for Stolen Vehicles



What is it?

- A partnership between DPD and vehicle owners with GPS-enabled tracking
- Allows DPD to act faster and more effectively on auto thefts

How it works:

- Register with Denver Police
- Receive a DenverTrack decal for driver-side window
- We occasionally supply airtags/tiles during select registration events
- If stolen, provide GPS location to officers
- DPD does not have direct access to tracking data

**Register your vehicle
HERE**



529 Garage Bike Registration

What is it?

- Free national bicycle registration database
- Used by DPD to recover stolen bikes

Why Register Your Bike?

Law enforcement agencies recover hundreds of bikes each year but typically have little information to assist in identifying the owners. By registering your bike you will increase the chance of recovery and assist law enforcement in returning it to you if it's found. Register your bike today. It's easy and it's free!

How to register:

- Online or at events
- DPD can register bikes on the spot



**Register your bike
with DPD HERE**



When You Need Help

Calling Denver 911 & Non-Emergency Line

<https://www.youtube.com/watch?v=T3fUzjUyHAE&t=1s>

**For more information on Denver's 911
Communications Center on:**



Text 911

Reverse Emergency Notifications

Smart 911

Email 911

Services for people with disabilities

Register or locate AED's





What to do when you call 911?

Staying on the
line ***does not***
delay emergency
response.

Do not hang up! If you are placed on hold, and hang up, you will be placed further back in the line and further delay the response time.

Call Process:

1. Call 911 and get connected to a Call Taker
2. Call Taker collects call location and nature of the call
3. The Call Taker will ask for a call back number and for your information.
4. Follow the Call Takers directions or answer their questions.

Talking to 911: Simple Steps That Save Time

WHAT TO ARTICULATE

1. **LOCATION, LOCATION, LOCATION**
 - a. Know where you are, use landmarks if you do not have an exact address.
2. Provide all the necessary details including description of the subject.
(Shoes, tattoos)
3. Remain calm, speak clearly,
4. Let the operator ask the questions.

BEFORE YOUR CALL IS FINISHED....

1. Before you hang up the dispatcher will ask if you want contact from the responding officer
*****YES*****
1. You can request contact by phone if necessary.
2. An officer cannot have his peace disturbed and cannot be trespassed against-both require a signed complaint
3. Empower the officer to help you by **allowing contact.**

BE A GOOD WITNESS



Notice People who
Pass you



Make eye contact



Physical
description



Clothing
description



Last seen direction
of travel



Tattoos



Age



Build



Associates



Vehicle description
make, model, color



License plate



Anything else important?

Additional Resources

MENTAL HEALTH SERVICES, TRANSIT SECURITY, CITY SERVICES (311)



SUPPORT TEAM ASSISTED RESPONSE (STAR)

- WellPower mental health clinician and Denver Health Paramedic or EMT.
- Medical assessment/triage, crisis intervention, de-escalation, transportation, and resource connection.
- Dispatched through non-emergency at 720-913-2000.
- Seven days per week between 6am and 10pm.

Please use this service to report **non-emergency** issues only.
Emergencies: In an emergency, please call **911**.

What can we help you with?

Encampment / Street Engagement	☐	Graffiti	☐
Pothole	☐	Animal Complaint	☐
Weeds & Vegetation	☐	Neighborhood Issue	☐
Other	☐	Snow on Sidewalk	☐
Abandoned Vehicle	☐	Illegal Parking	☐
Damaged/Fallen Tree	☐	Police: Non-emergency	☐
Fireworks	☐	Illegal Dumping	☐
No Heat No Water No Electricity	☐	Missed Trash Pickup	☐

For scooter or Veo vehicle inquiries, contact Veo via their website, app, phone (855-836-2256), or email hello@veoride.com

What issue can I report?

- Encampment / Street Engagement
- Graffiti
- Pothole
- Animal Complaint
- Weeds & Vegetation
- Neighborhood Issue
- Other
- Snow on Sidewalk
- Abandoned Vehicle
- Illegal Parking
- Damaged/Fallen Tree
- Police: Non-emergency
- Fireworks

Why Use Denver Hub?

- Upload photos and supporting documentation
- Pin exact locations
- Create a service request record
- Helps the City prioritize resources and responses
- Track request status after submission

Denver Hub

Report City Issues & Request Outreach Services
<https://www.denvergov.org/Online-Services-Hub/Report-an-Issue/issue/new-report>

City-Related Issues:

- Homeless encampments
- Graffiti
- Illegal dumping
- Abandoned vehicles
- Potholes
- Sidewalk and street maintenance
- Illegal parking

Homelessness & Street Outreach Requests:

- Encampment concerns
- Individuals in need of outreach services
- Health and safety concerns
- Ongoing quality-of-life issues



For emergencies or crimes in progress, call 911.
For non-emergency police matters, call 720-913-2000.
For ongoing city issues and outreach requests, use the Denver Hub.



RTD Transit Watch App

Quick, easy and anonymous way for riders to communicate directly to Transit Police about safety and security concerns

- ❖ 24/7 Dispatch
- ❖ Call: 303-299-2911
- ❖ Text: 303-434-9100
- ❖ E-mail: transitwatch@rtd-Denver.com

Performance & Transparency Dashboard

As part of our commitment to transparency and continuous improvement, the Denver Police Department has launched a series of performance dashboards aimed at providing timely and accurate data related to crime, calls for service, officer-involved shootings, community engagement, and officer complaints.

Dashboards:

- Overview
- Crime Map
- Overall Crime Dashboard
- Reported Violent Gun Crime
- Homicide & Non-Fatal Shooting
- Various Theft Crime Dashboards
- Biased Motivated Crime Dashboard
- Officer-Involved Critical Incident Dashboard
- Internal Affairs Complaints
- Response Time Trends – # of 911 Calls – Reported Crimes
- Use of Force Dashboard
- Call Response Surveys
- Denver Public Safety Survey
- DPD Strategic Plan 2023-2027



Stay Connected, Informed, and Involved

Join our CAG meetings, follow us on social media, and read our newsletters for updates, community safety information, and opportunities to engage with your local police district.

[DPD District 6 Web Page](#)

key contact information, details about local police services, updates on community programs, and ways to stay involved – including CAG meeting info, community resource officers, newsletters, and social media links so you can stay informed about safety and neighborhood events.

[DPD District 6 CAG Meetings](#)

District 6 CAG meetings are held at 12 PM on the 3rd Thursday of each month at the district station (excluding holidays). Our **Community Advisory Group (CAG) meetings** are monthly gatherings that bring neighbors together with police leadership to share information, hear the latest local safety updates, and talk about the issues that matter most to our neighborhood. At CAG meetings you'll get a snapshot of district-wide statistics, connect with police officers and leadership, ask questions, raise concerns, and work collaboratively to make our community safer and stronger.

[Join the DPD D6 Newsletter](#)

The **D6 Newsletter** is our regular email update that keeps you informed *between meetings*. It highlights safety trends, upcoming events, tips for prevention, community resources, and opportunities to get involved — all delivered right to your inbox.





9-1-1

Urgent police, medical and fire response

Non-Emergency 720-913-2000

Non-Urgent response and STAR

Denver Hub

<https://www.denvergov.org/Online-Services-Hub/Report-an-Issue/issue/new-report>

Encampment reporting or other city services
(Trash, graffiti, abandoned vehicles, etc.)

RTD Transit Watch App

Reporting to RTD police and security when on
RTD transit or RTD property (bus, train, Union
Station)

DDP Clean & Safe App

Reporting within the Downtown Denver
Partnership for DDP security & services

DDP Security 303-704-5369

Downtown Denver Partnership Security
Supervisor

Questions?

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